

# QUALITY POLICY STATEMENT



Checkmate Fire Solutions Limited (Checkmate Fire) is a specialist contractor delivering comprehensive specialist fire consultancy and passive fire protection services, including surveys, remedial work, and installations, to clients nationwide ensuring the highest standards of fire safety and compliance.

We recognise that our market expects continuous improvement. Our commitment is to consistently enhance our services to meet client needs while delivering fully compliant work that aligns with all relevant UK regulations and standards—ensuring quality we can be truly proud of

Checkmate Fire is committed to achieving these goals by implementing an integrated management system that aligns with the internationally recognised BS EN ISO 9001:2015 standard. This includes meeting client requirements, incorporating customer feedback, and complying with all legal and regulatory obligations. We are dedicated to the ongoing development and effectiveness of our integrated management system, ensuring continuous improvement. By delivering exceptional service and product quality, we strive for long-term success and sustained growth. To support this, we regularly assess business risks and opportunities, set measurable objectives, and identify areas for further improvement.

Every member of our team is responsible for maintaining the quality of their work. To support this, Checkmate Fire provides comprehensive training, both in-house and externally, and has established robust systems via The Checkmate Way to help employees meet the required standards. We are committed to delivering high-quality work and exceptional service that we can take pride in. Through continuous improvement of our processes and by actively reviewing and acting on customer feedback, we reinforce positive practices and drive ongoing excellence.

Our Quality Policy is driven by the following key management principles and behaviours:

- Fostering strong customer relationships by understanding their needs and ensuring their long-term success.
- Meeting our commitments for compliance, quality, cost, and project timelines.
- Promoting best practices through systematic research, risk management, and waste reduction at all levels.
- Encouraging continual improvement and innovation by refining business processes, implementing well-defined programs, and incorporating customer feedback.
- Investing in staff development through training, empowerment, and accountability, backed by strong management involvement and commitment.
- Building a highly motivated, trained, and competent workforce that aligns with Checkmate Fire Solutions Limited’s core values.
- Providing the necessary resources to meet client, delegate training, and assessment requirements, ensuring a controlled, efficient, and continuously improving service.
- Establishing measurable KPIs to track performance, drive accountability, and ensure continuous improvement across all business areas.

By adhering to these principles, Checkmate Fire is committed to delivering excellence in everything we do. We strive to be the leading provider of passive fire protection services across the UK. Guided by these core values, every team member is responsible for ensuring customer satisfaction by consistently meeting or exceeding expectations

This Quality Policy Statement is reviewed annually to ensure its continued relevance and adequacy. It is part of the company’s training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

This Quality Policy Statement is available to interested parties on the Checkmate Fire Solutions Limited’s website.

A handwritten signature in blue ink, appearing to read "John Lewthwaite".

**John Lewthwaite**  
**Chief Executive Officer**  
May 2025

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