



CHECKMATE
FIRE

We recognise that our market expects continuous improvement. Our commitment is to consistently enhance our services to meet client needs while delivering fully compliant work that aligns with all relevant UK regulations and standards—ensuring quality we can be truly proud of

Every member of our team is responsible for maintaining the quality of their work. To support this, Checkmate Fire provides comprehensive training, both in-house and externally, and has established robust systems via The Checkmate Way to help employees meet the required standards. We are committed to delivering high-quality work and exceptional service that we can take pride in. Through continuous improvement of our processes and by actively reviewing and acting on customer feedback, we reinforce positive practices and drive ongoing excellence.

- Fostering strong customer relationships by understanding their needs and ensuring their long-term success.
- Meeting our commitments for compliance, quality, cost, and project timelines.
- Promoting best practices through systematic research, risk management, and waste reduction at all levels.
- Encouraging continual improvement and innovation by refining business processes, implementing well-defined programs, and incorporating customer feedback.
- Investing in staff development through training, empowerment, and accountability, backed by strong management involvement and commitment.
- Building a highly motivated, trained, and competent workforce that aligns with Checkmate Fire Solutions Limited's core values.
- Providing the necessary resources to meet client, delegate training, and assessment requirements, ensuring a controlled, efficient, and continuously improving service.
- Establishing measurable KPIs to track performance, drive accountability, and ensure continuous improvement across all business areas.

This Quality Policy Statement is reviewed annually to ensure its continued relevance and adequacy. It is part of the company's training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

John Howard

John Lewthwaite
Chief Executive Officer
May 2025

DOCUMENT REFERENCE:	POL1	ISSUE NO:	13	ISSUE DATE:	05-25	Doc Classification: Public	PAGE 1 of 1
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